

| | |
|------------------------------|--|
| Title | Field Support Technician, North America |
| Our Company | We are the world's leading vanadium flow battery company. Our energy storage systems are facilitating real change for a renewable and sustainable future. |
| Role | Responsible for maintaining and repairing Invinity's products in the field, optimising operational performance of our energy storage systems and customer satisfaction. |
| Responsibilities | <ul style="list-style-type: none"> • Support installation, commissioning, troubleshooting and maintenance of Invinity's products in the field • Diagnose, repair, and replace key electrochemical, electrical, and control system components • Facilitate customer operation, maintenance, and safety training • Provide feedback to wider team to drive continuous product and service improvement • Ensure site safety and environmental regulations compliance • Keep up-to-date with evolutions in products and services |
| Skills and Experience | <ul style="list-style-type: none"> • Methodical with very strong analytical and troubleshooting skills of electrical systems • Ability to engineer solutions on the job, both electrical and mechanical; strong competence using hand tools • AC low voltage and DC wiring and labelling experience • Experience of renewable energy generation, inverter/rectifier systems; experience with energy storage is desirable • Able to produce, when required, supporting documentation, procedures, method statements and risk assessments • Able to read, understand and amend (redlining) electrical and P&ID schematics • Sharp, quick, detail-oriented, dedicated and innovative problem solver • Proficiency in MS Office Suite (e.g. Excel, Word, Outlook) and general computer literacy • Good communication skills; polite and tactful personality |
| Qualifications | Degree or diploma in maintenance and construction of electrical systems desirable. |
| Location | Bay Area, California This role will require significant travel |
| Reports to | Field Operations Manager |
| Status | Full-time, permanent, salaried Some flexibility for working hours; occasional emergency customer support out of hours |